



The Hills Academy

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Headteacher: Mrs Moya Whitehead

14th April 2020

Dear Parents and Carers

Good morning – I hope you had a lovely Easter weekend albeit trapped at home. Do feel free to share any photos of lovely things your children have done so that I can put them on the newsletter for others to see!

As promised I would like to report on the response I had to the Parent Survey I did a fortnight ago:

Safeguarding Parental Survey during Covid-19 lockdown

SHOWING: 92 of 92 Responses

1. Do you know how and who to contact if you are worried about the safety or wellbeing of a

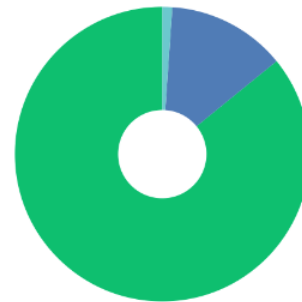


Skipped: 0 Answered: 92

Yes	100%	92
No	0%	0

SHOWING: 92 of 92 Responses

3. Are you satisfied with the communication from school during this crisis and if you feel comfortable about getting in touch if needed.



Skipped: 0 Answered: 92

Very satisfied	86%	79
Satisfied	13%	12
Neither satisfied nor dissatisfied	0%	0
Dissatisfied	1%	1
Very dissatisfied	0%	0

The survey was preceded by a newsletter reminding parents of what to do if they are worried and explaining the updated Safeguarding policy.

In question 2 Parents were asked:

Do you currently feel either you or your children are experiencing physical abuse, neglect, emotional abuse or sexual abuse? If 'Yes' please detail and send safe contact details. In all 92 cases the answer was 'no'. We must be realistic that it is unlikely someone would respond 'yes' in this forum, we remain vigilant about known vulnerable families and made contact and support options clear.

In question 3 it is no known why one parent is dissatisfied because in responding to the survey they must have been receiving newsletters. I would encourage anyone who is concerned about poor communication from the school during this time, to contact me directly:

headteacher@thehillsacademy.co.uk

Moya Whitehead 14th April 2020

Do you need help?

If you have a safeguarding concern about your child or any child you know then please contact the school. You can email Moya directly on headteacher@thehillsacademy.co.uk or you can contact the NSPCC where you can make an anonymous report if preferred.

The Bedford Borough Community Hub is up and running if you need support with shopping, food parcels and prescriptions. For urgent help you should call 01234 718101 or you can visit the website <https://www.bedford.gov.uk/social-care-health-and-community/public-health/coronavirus/coronavirus-community-hub/> And click on the 'Request for help' purple button.

Remember to consider the mental health and wellbeing of yourself and those around you. There are some useful resources at:

<https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/>

<https://www.mentalhealth.org.uk/publications/looking-after-your-mental-health-during-coronavirus-outbreak>

Childline

Childline is a great charity that deals with everything from teenage mood swings, managing anxiety, helping a friend, dealing with inappropriate images online and supporting children in families where domestic abuse is occurring. You can seek support or resources at <https://www.childline.org.uk/> or phone them on 0800 1111